

## P.A.T.H. Loan Submission Stops

P.A.T.H. displays errors for any missing or conflicting loan information when selecting Generate Initial Disclosures or Submit to Setup from the Loan Submission screen. The pop-up will list the Action(s) Required and provide hyperlink(s) to the corresponding P.A.T.H. screens to resolve the submission stops.

Required Data Fields Missing			
The following field(s) are required to be completed before the loan can be submitted:			
SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	The Applicant Mobile Phone must be provided before loan can be submitted.		<a href="#">Full Application</a>
Error	The Applicant Email must be provided before loan can be submitted.		<a href="#">Full Application</a>
Error	The applicant birth date must be entered before the loan can be submitted.	Ken Customer	<a href="#">Full Application</a>
Error	The applicant ethnicity must be entered before the loan can be submitted.	Ken Customer	<a href="#">Full Application</a>
Error	The applicant gender must be entered before the loan can be submitted.	Ken Customer	<a href="#">Full Application</a>
Error	The applicant race must be entered before the loan can be submitted.	Ken Customer	<a href="#">Full Application</a>
Error	The applicant tax id number must be entered before the loan can be submitted.	Ken Customer	<a href="#">Full Application</a>
Error	All Declaration questions for all Borrowers must be completed.		<a href="#">Full Application</a>
Error	Upload Initial Submission Package.		<a href="#">Upload / View Documents</a>
Error	Automated Underwriting must be requested.		<a href="#">Automated Underwriting - DU</a>
Error	Intent to Proceed date must be provided.		<a href="#">Submission</a>
Error	Select Broker Compensation type (Lender or Borrower Paid compensation).		<a href="#">Fees &amp; Closing Cost / Broker Compensation</a>
Error	AUS selected credit decision does not match Investor selected.		<a href="#">Short Application</a>
Error	Interest Rate is required.		<a href="#">Short Application</a>
Error	Company/Branch License is a required field. Selection can be made on the Loan Submission screen under the Loan Licensing Details section.		<a href="#">Submission</a>
Error	At least one applicant must be a First Time Homebuyer in order to use "Area Median Income" Documentation type.		<a href="#">Full Application</a>
Error	Income is required for Documentation Type selected.		<a href="#">Full Application</a>

[Correct Loan Details](#)

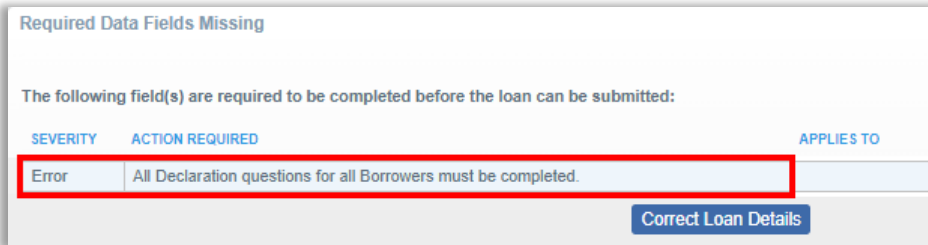
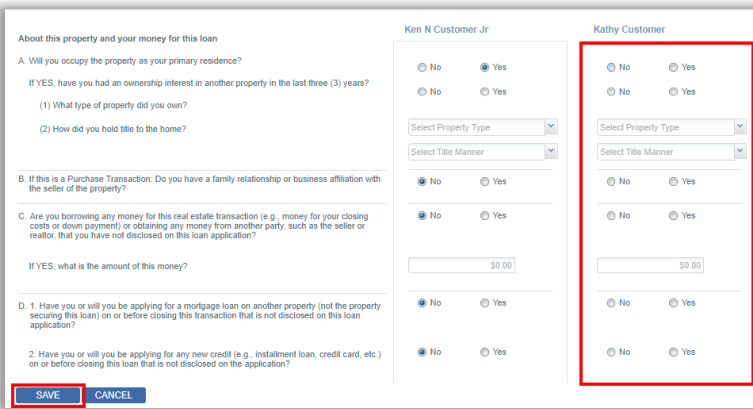
**Note:** The pop-up can remain open while making the required changes, or can be closed out by clicking [Correct Loan Details](#)

**Table of Contents – Submission Errors**

1.	ALL DECLARATION QUESTIONS FOR ALL BORROWERS MUST BE COMPLETED .....	3
2.	APPLICANT BIRTH DATE/CITIZENSHIP/MOBILE PHONE/TAX ID NUMBER MISSING .....	4
3.	APPLICANT EMAIL MUST BE PROVIDED.....	4
4.	APPLICANT ETHNICITY, GENDER, AND/OR RACE MUST BE ENTERED.....	5
5.	APPLICANT PRESENT ADDRESS MUST BE ENTERED .....	5
6.	APPRAISAL FEE/COLLATERAL DESKTOP ANALYSIS FEE/CREDIT REPORT FEE/LENDER’S TITLE INSURANCE FEE/RECORDING FEE/SETTLEMENT FEE/TRANSFER TAXES REQUIRED .....	6
7.	APPRAISED VALUE IS A REQUIRED FIELD .....	6
8.	AT LEAST ONE APPLICANT MUST BE A FIRST TIME HOMEBUYER .....	7
9.	AUS SELECTED CREDIT DECISION DOES NOT MATCH INVESTOR SELECTED.....	8
10.	BORROWER PAID COMPENSATION IS CURRENTLY SET TO \$0.00 .....	9
11.	CDA FEE MAY BE REQUIRED BASED ON LOAN PRODUCT SELECTED.....	10
12.	THE CLOSING IN ENTITY NAME SELECTION FOR THE LOAN DOES NOT MATCH THE CLOSING IN ENTITY NAME SELECTION FOR THE RATE LOCK .....	11
13.	COMPANY/BRANCH LICENSE IS A REQUIRED FIELD .....	11
14.	CONSTRUCTION TO PERM LOANS ARE NOT ELIGIBLE.....	12
15.	ESCROW RECORDS REQUIRED .....	12
16.	FEE AMOUNTS CANNOT BE LESS THAN \$0.....	13
17.	FEES CANNOT BE MARKED AS PAID BY SELLER. PLEASE UPDATE FEE TO SHOW AS ‘BORROWER AMOUNT’ IN ORDER FOR THE LOAN ESTIMATE TO GENERATE ACCURATELY .....	14
18.	FEES CANNOT BE MARKED AS PAID OUTSIDE OF CLOSING. PLEASE UPDATE FEE IN ORDER FOR THE LOAN ESTIMATE TO GENERATE ACCURATELY.....	15
19.	INCOME IS REQUIRED FOR DOCUMENTATION TYPE SELECTED .....	16
20.	INCOME IS REQUIRED FOR LOAN PROGRAM SELECTED .....	17
21.	IN CONNECTION WITH YOUR VA IRRRL SUBMISSION.....	18
22.	IN CONNECTION WITH YOUR VA REFINANCE SUBMISSION.....	19
23.	INTENT TO PROCEED .....	20
24.	INTEREST RATE FOR THE LOAN DOES NOT MATCH THE INTEREST RATE FOR THE LOCK .....	20
25.	INTEREST RATE IS REQUIRED.....	21
26.	LENDER PAID COMPENSATION IS CURRENTLY REFLECTING 0% .....	21
27.	LOAN AMOUNT AND LOAN PRODUCT/PROGRAM REQUIRES A SECOND APPRAISAL.....	22
28.	MLO EMAIL/PHONE IS REQUIRED FOR SUBMISSION.....	22
29.	MORTGAGE INSURANCE REQUIRED.....	23
30.	NEW YORK ATTORNEY/TEXAS DOC PREP FEE REQUIRED .....	23
31.	NUMBER OF UNITS IS A REQUIRED FIELD.....	24
32.	PROVIDE BANKER/BROKER CONTACT INFORMATION.....	24
33.	SELECT BROKER COMPENSATION TYPE.....	25

34.	SERVICE PROVIDER CANNOT BE TBD OR PENDING, A COMPANY NAME MUST BE LISTED.....	25
35.	SERVICE PROVIDER MUST BE LISTED FOR ALL SECTION C – SERVICES YOU CAN SHOP FOR.....	26
36.	SUBJECT PROPERTY HAS NOT BEEN SELECTED .....	26
37.	TRID APPLICATION DATE ENTERED IS OUTSIDE THE AVAILABLE TIMEFRAME .....	27
38.	UPDATE OTHER CREDITS - PURCHASE CREDIT SOURCE TYPE AND/OR OTHER CREDIT TYPE.....	27
39.	YOU HAVE SELECTED A PREPAYMENT PENALTY IN NJ, THIS REQUIRES YOU TO CLOSE IN THE NAME OF A LIMITED LIABILITY COMPANY .....	28

**Submission Stop Fixes**

Error/Submission Stop	Fix
<p><b>1. All Declaration questions for all Borrowers must be completed</b></p> 	<ul style="list-style-type: none"> <li>• Go to <b>Full Application</b> → <b>Declarations</b></li> <li>• Select Borrower Declarations</li> <li>• Click <b>Save</b></li> </ul> 

**Error/Submission Stop**

**2. Applicant birth date/Citizenship/Mobile Phone/tax ID number Missing**

Required Data Fields Missing

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	The Applicant Mobile Phone must be provided before loan can be submitted.		Full Application
Error	The applicant birth date must be entered before the loan can be submitted.	Sally Customer	Full Application
Error	The applicant tax id number must be entered before the loan can be submitted.	Sally Customer	Full Application
Error	The applicant citizenship type must be entered before the loan can be submitted.		Full Application

[Correct Loan Details](#)

**Fix**

- Go to **Full Application**→**Borrowers** screen
- Enter the required fields for all Borrowers
  - **Tax ID Number**
  - **Date of Birth**
  - **Marital Status**
  - **Citizenship**
  - **Mobile Number**

A screenshot of the 'Borrowers' form. Several fields are highlighted with red boxes: 'Tax ID Number' (111-22-2555), 'Date of Birth' (12/01/1995), 'Marital Status' (Married), 'Citizenship' (US Citizen), and 'Mobile Phone' ((215) 555-1212). Other visible fields include 'Date of Birth' (7/04/1966), 'Yrs Of School', 'Unmarried Addendum', 'Dependent Ages', 'Lender Employee', 'Contact Info', 'Home Phone', and 'Work Phone'.

**3. Applicant Email must be provided**

Required Data Fields Missing

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	The Applicant Email must be provided before loan can be submitted.		Full Application

[Correct Loan Details](#)

- Go to **Full Application**→**Borrowers** screen
- Enter the required fields for all Borrowers
  - **Email Address** – Click pencil icon

A screenshot of the 'Borrowers' form with a 'Borrower Emails' modal open. The modal shows a list of email addresses, with 'Home' selected and 'kelly.customer@gmail.com' entered. A red box highlights the email input field and the 'Prefer' radio button. In the background, the 'Email Address' field on the main form is also highlighted with a red box and a pencil icon.

**Error/Submission Stop**

**4. Applicant ethnicity, gender, and/or race must be entered**

Required Data Fields Missing

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	The applicant ethnicity must be entered before the loan can be submitted.	Add Borrower	Full Application
Error	The applicant gender must be entered before the loan can be submitted.	Add Borrower	Full Application
Error	The applicant race must be entered before the loan can be submitted.	Add Borrower	Full Application

[Correct Loan Details](#)

**Fix**

- Go to **Full Application**→**Demographic Info**
- Complete missing information

Demographic Info for Borrower:  Ken N Customer Jr  Add Borrower

Application Taken:  Face-to-Face interview  
 Telephone Interview  
 Fax or Mail  
 Email or Internet

Complete this section for all Face-to-Face Applications:  
 Was the ethnicity of the borrower collected on the basis of visual observation or surname?:  Yes  No  
 Was the sex of the borrower collected on the basis of visual observation or surname?:  Yes  No  
 Was the race of the borrower collected on the basis of visual observation or surname?:  Yes  No

Ethnicity:  
 Hispanic or Latino  
 Mexican  Puerto Rican  Cuban  
 Other Hispanic or Latino  
 Not Hispanic or Latino  
 I do not wish to provide this Information

Sex:  
 Female  
 Male  
 I do not wish to provide this information

Race:  
 American Indian or Alaska Native - enter name of enrolled principal tribe:  
 Asian  
 Asian Indian  Chinese  Filipino  
 Japanese  Korean  Vietnamese  
 Other Asian - enter race:  
 Black or African American  
 Native Hawaiian or Other Pacific Islander  
 Native Hawaiian  Guamanian or Chamorro  Samoan  
 Other Pacific Islander - enter race:  
 White  
 I do not wish to provide this Information

Language Preference - Optional  
 English  Chinese  Korean  Spanish  Tagalog  Vietnamese  Other  I do not wish to respond

Interviewer Name:   
 Interviewer Telephone Number:

[SAVE](#) [CANCEL](#)

**5. Applicant Present Address must be entered**

Required Data Fields Missing

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	The applicant present address must be entered before the loan can be submitted.	Add Borrower	Full Application
Error	The applicant present address city must be entered before the loan can be submitted.		Full Application
Error	The applicant present address state must be entered before the loan can be submitted.		Full Application
Error	The applicant present address postal code must be entered before the loan can be submitted.		Full Application
Error	The applicant present address occupancy type must be entered before the loan can be submitted.	Add Borrower	Full Application

[Correct Loan Details](#)

- Go to **Full Application**→**Borrowers** screen
- Enter the required fields for all Borrowers
  - **Present Address**
  - **Occupancy**

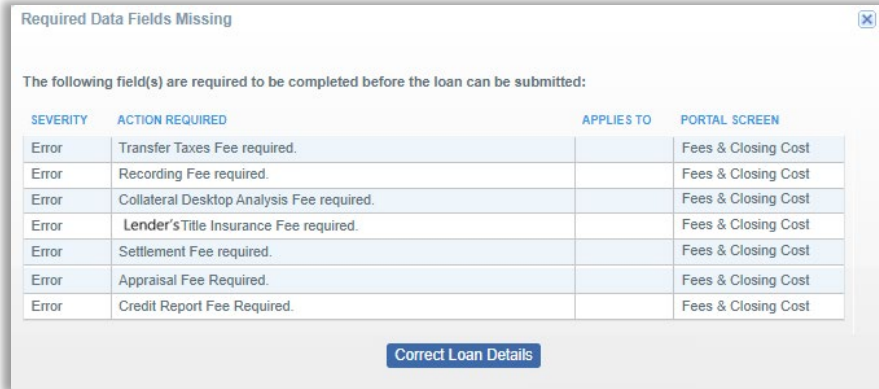
Email Address:

\* Present Address:  
  
 Unit Type  Unit #   
 Address Line 2   
   
   
 \* Occupancy: Time at Address:  
  years  months  
 First Time Home Buyer:  [Counseling](#)  
 External Id:

*Note: The Present Address and Occupancy fields are highlighted in red in the original image.*

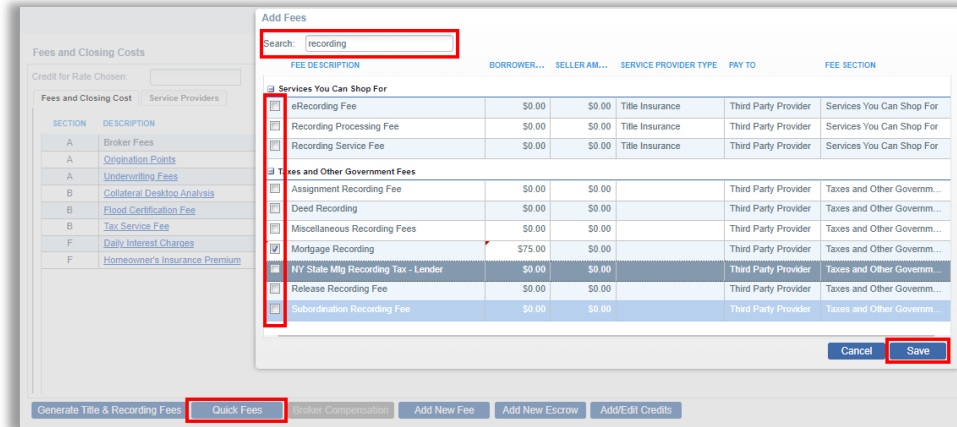
**Error/Submission Stop**

**6. Appraisal Fee/Collateral Desktop Analysis Fee/Credit Report Fee/Lender's Title Insurance Fee/Recording Fee/Settlement Fee/Transfer Taxes required**

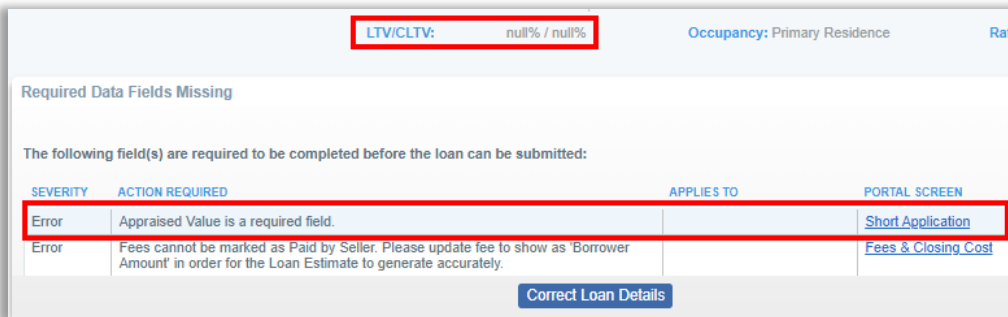


**Fix**

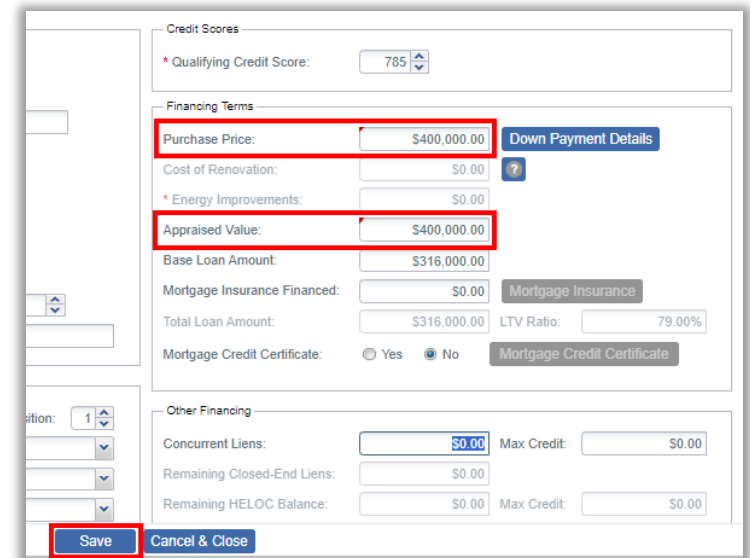
- Go to **Loan Processing**→**Fees & Closing Costs**
- Click the **Quick Fees** button
- Use the **Search** to locate the missing fee(s)
- Place a checkmark to select the applicable fee
- Enter **Fee Amount** in Borrower or Seller Column
- Repeat for each fee to be added
- Click **Save**



**7. Appraised Value is a required field**



- Go to **Loan Summary**→**Short Application**
- Enter **Purchase Price** (Purchase Loans only)
- Enter **Appraised Value**
- Click **Save**



**Error/Submission Stop**

**8. At least one applicant must be a First Time Homebuyer**

SEVERITY	ACTION REQUIRED	PORTAL SCREEN
Error	At least one applicant must be a First Time Homebuyer in order to use "Area Median Income" Documentation type.	Full Application

[Correct Loan Details](#)

**Fix**

- Go to **Loan Summary**→**Short Application**
- When First Time Homebuyer is applicable: Select the **First Time Home Buyer** indicator

**Ken Customer**

Primary Borrower: Ken

\* First, Middle, Last, Name Suffix, Marital, SSN:

Customer: JR

Unmarried

Tax ID Number: 500-50-7000

**First Time Home Buyer:**

[Contact Details](#)

**- OR -**

- When First Time Homebuyer not applicable - Update **Documentation Type:** to **Full Doc**

Refinance Type: [Dropdown]

\* **Documentation Type:** Full Doc

Prepayment: Full Doc

Subsidy Plan: Full Doc with Area Median Income

\* Subsidy Source: [Dropdown]

Escrow Waivers: [Section]

Other Information: [Section]

Apply Fee Buy Out: [Section]

Duty To Serve: [Section]

**Error/Submission Stop**

**9. AUS selected credit decision does not match Investor selected**

SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	The combined LTV ratio for the loan does not match the combined LTV ratio for the rate lock.		Short Application or Lock
Error	The loan amount for the loan does not match the loan amount for the rate lock.		Short Application or Lock
Error	The LTV ratio for the loan does not match the LTV ratio for the rate lock.		Short Application or Lock
Error	AUS selected credit decision does not match Investor selected.		Short Application

[Correct Loan Details](#)

**Fix**

Ensure the Investor on the **Loan Summary**→ **Short Application** screen matches the Investor from the last AUS submission (Fannie Mae Desktop Underwriter (DU) or Freddie Mac Loan Product Advisor (LPA)).

- Navigate to the **Loan Summary**→**Short Application** screen to update the **Investor**

Mortgage Type

- \* Lien Type: First Mortgage Position: 1
- \* Mortgage Type: Conventional Mortgage
- \* Pricing Tier: Conforming
- \* Amortization Type: Fixed Rate
- \* Product: Conv Conforming 30 yr Fixed
- \* Loan Term Months: 360 IO Term: 0
- \* Investor: Fannie Mae
- Specialty Program:

Other Financing

Concurrent Liens:

Remaining Closed-End Liens:

Remaining HELOC Balance:

Combined LTV Ratio:

Loan Interest Rate

\* Interest Rate:

Qualifying Rate:

**- OR -**

- Go to **Loan Processing**→**Automated Underwriting** to resubmit to the correct AUS

Fannie Mae Desktop Underwriter (DU)
  Freddie Mac Loan Product Advisor (LPA)

Borrower(s)

Applicant: [Name]

AUS Only Order:

(Use the credit report already associated with the casefile)

[Send Request](#)
[Credentials](#)
[Create DU MISMO 3.4](#)
[Create LPA File](#)

**DU Summary**

Submitted By: [Name] Submitted Date-Time: 2/28/2024 9:41 AM

DU Case File ID: [ID]

Note: [Icon]

Response Files: [Underwriting Findings Html](#) [Underwriting Findings Pdf](#) [Credit Report Print](#) [Status Log](#)

**LPA Summary**

Submitted By: [Name] Submitted Date: 2/28/2024 9:42 AM

Loan Product Advisor Key Identifier: [ID]

Loan Product Advisor Loan identifier: [ID]

Note: [Icon]

Documentation Level: [Dropdown]

Response Files: [Full Feedback Certificate](#) [Full Feedback Certificate Pdf](#) [Documentation Checklist](#) [Merged Credit Report](#) [HVE](#)

**Note the Submitted Date and Time**



**Error/Submission Stop**

**10. Borrower Paid Compensation is currently set to \$0.00**

**Required Data Fields Missing**

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	APPLIES TO
Error	Borrower Paid Compensation is currently set to \$0.00. Confirm compensation amount.	

[Correct Loan Details](#)

**Fix**

If Broker Compensation should NOT be set to 0:

- Go to **Loan Processing** → **Fees & Closing Costs**
- Click the **Broker Compensation** button
- Select **Borrower Paid**
- Enter **Borrower Paid Broker Fee (\$)** -or- Select **BPC Paid as a Percentage** and enter %

The screenshot shows the 'Broker Compensation' dialog box. The 'Broker Comp Paid By' section has 'Borrower Paid' selected. The 'Borrower Paid Broker Fee' is set to \$6,512.00. The 'BPC Paid as a Percentage' checkbox is checked, and the percentage is set to 1.000%. The 'Save' button is highlighted with a red box. A red arrow points from the 'Borrower Paid' radio button to the 'Borrower Paid Broker Fee' field.

**Error/Submission Stop**

**11. CDA Fee may be required based on Loan Product selected**

Required Data Fields Missing

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	CDA Fee may be required based on Loan Product selected.		<a href="#">Fees &amp; Closing Cost</a>
Error	Escrow Records Required.		<a href="#">Fees &amp; Closing Cost</a>

[Correct Loan Details](#)

**Fix**

- Go to **Loan Processing** → **Fees & Closing Costs**
- Click the hyperlink for **Collateral Desktop Analysis**
- Enter the applicable **Total Borrower Amount**
- Click **Save**

Fees and Closing Costs

Credit for Rate Chosen:

**Fees and Closing Cost** | Service Providers

SECTION	DESCRIPTION	SERVICE PROVIDER	PAID TO	TOTAL AMOUNT	BORROWER AMOU...
A	Underwriting Fees				5.00
B	<b>Collateral Desktop Analysis</b>				0.00
B	Flood Certification Fee	S			6.25
B	Tax Service Fee	C			0.00
C	Closing Coordination Fee	K			5.00
C	Closing Protection Letter	K			0.00
C	Closing Protection Letter - Borrower	K			0.00
C	E-Docs/E-Record/RecSvc Fee	K			3.00
C	Lender's Title Insurance	K			7.00
C	Title Cert/Opinion Fee	K			5.00
E	Deed Recording				5.00
E	Deed State Tax/Stamps				0.00
E	GA Residential Mortgage Fee				0.00
E	Mortgage Intangible Tax				0.00
E	Mortgage Recording				5.00
F	Daily Interest Charges				1.23
F	Homeowner's Insurance Premium				0.00
H	Owner's Title Insurance (optional)	K			8.00

**Editing Fee**

\* LE/CD Section:

\* Fee Identifier:

Fee description:

Service Provider Type:

Pay To:

Service Provider:

\* Vendor Relationship:

Finance Charge:

Total Amount:  POC Amount:

**Total Borrower Amount:**  POC Amount:

Total Seller Amount:  POC Amount:

[Cancel](#) [Save](#)

**Error/Submission Stop**

**12. The Closing in Entity Name selection for the loan does not match the Closing in Entity Name selection for the rate lock**

Required Data Fields Missing

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	The Closing in Entity Name selection for the loan does not match the Closing in Entity Name selection for the rate lock.		<a href="#">Short Application or Lock</a>
Error	You have selected a Prepayment Penalty in NJ, this requires you to close in the name of a Limited Liability Company.		<a href="#">Short Application</a>

[Correct Loan Details](#)

**Fix**

Ensure the Closing in Entity Name on the **Processing**→**Lock Management** screen and the Closing in Entity Name on the **Loan Summary**→**Short Application** screen are the same.

The image shows two overlapping screenshots. The top one is the 'Lock Screen' with a red box around the 'Closing in Entity Name' dropdown menu, which is set to 'Limited Liability Corporation'. The bottom one is the 'Mortgage Type' form, also with a red box around its 'Closing in Entity Name' dropdown menu, which is also set to 'Limited Liability Corporation'. A red arrow points from the dropdown in the bottom screenshot to the dropdown in the top screenshot, indicating they must match.

**13. Company/Branch License is a required field**

Required Data Fields Missing

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	PORTAL SCREEN
Error	Company/Branch License is a required field. Selection can be made on the Loan Submission screen under the Loan Licensing Details section.	Submission

[Correct Loan Details](#)

- Go to **Loan Submission**→**Loan Submission**
- Select the **Company/Branch License** from the dropdown in the Loan Licensing Details section

Loan Submission

Reason for Loan Submission

Submit for Loan Disclosures Only

Submit Loan to Setup

Loan Licensing Details

Name:

DBA Name:

Address Line One:

Address Line Two:

Zip City State:

Company/Branch NMLS ID:

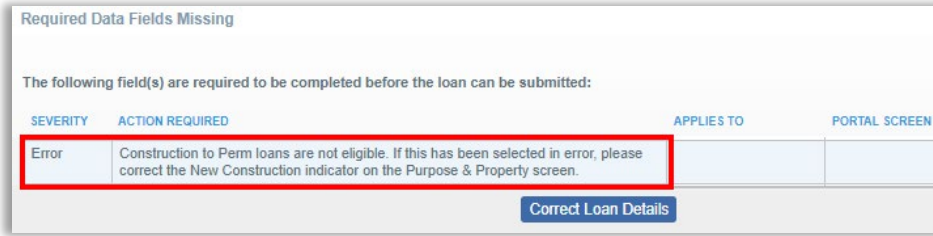
Company/Branch License:

MLO NMLS ID:

MLO License #:

**Error/Submission Stop**

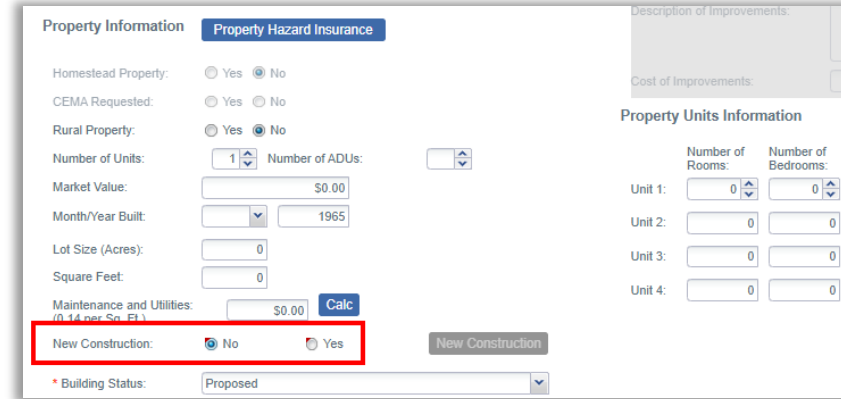
**14. Construction to Perm loans are not eligible**



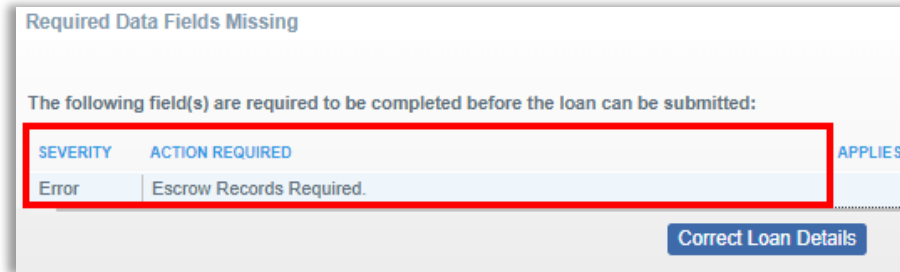
**Fix**

If **New Construction** was selected in error:

- Go to **Full Application** → **Purpose & Property**
- Scroll down to the **Property Information** section
- Select **New Construction: No**

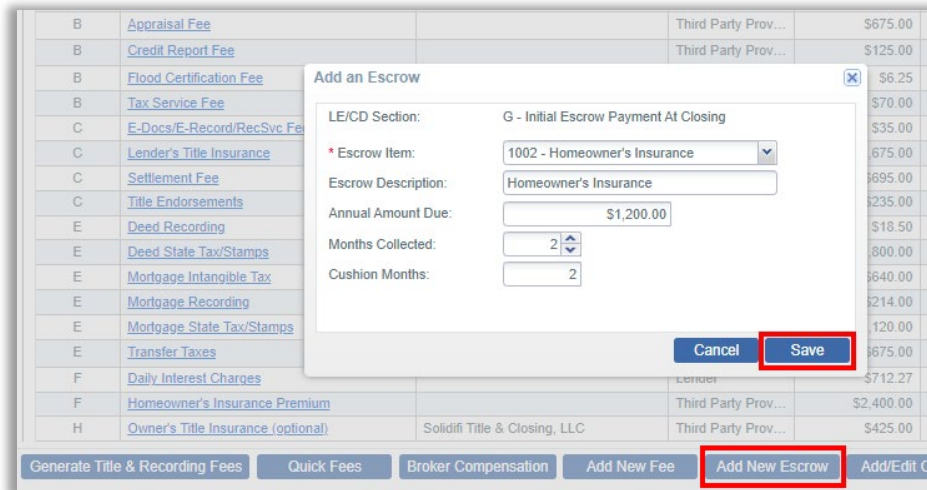


**15. Escrow Records Required**



**Note: This value determines escrow collected at closing and monthly escrow payment.**

- Go to **Loan Processing** → **Fees & Closing Costs**
- Click **Add New Escrow**
- Select **Escrow Item** from the dropdown list
- Enter **Annual Amount Due**
- Enter **Months Collected**



**Error/Submission Stop**

**16. Fee Amounts cannot be less than \$0**

**Fix**

- Go to **Loan Processing**→**Fees & Closing Costs**
- Review **Borrower Amount** column for negative fee amount
- Click hyperlink in **Description** to edit the fee
- Update **Total Borrower Amount** to correct fee amount
- Click **Save**

**Fees and Closing Costs**

Credit for Rate Chosen:

SECTION	DESCRIPTION	BORROWER AMO...
A	<a href="#">Undwriting Fees</a>	\$1,025.00
B	<a href="#">Flood Certification Fee</a>	\$6.25
B	<a href="#">Tax Service Fee</a>	\$70.00
C	<a href="#">Closing Protection Letter</a>	\$25.00
C	<a href="#">E-Docs/E-Record/RecSvc Fee</a>	\$50.00
C	<a href="#">Lender's Title Insurance</a>	\$1,150.00
C	<a href="#">Settlement Fee</a>	-\$52.00
C	<a href="#">Title Endorsements</a>	\$150.00
C	<a href="#">Title Search Fee</a>	\$50.00
E	<a href="#">Deed City Tax/Stamps</a>	\$0.00
E	<a href="#">Deed Recording</a>	\$0.00
E	<a href="#">Mortgage Recording</a>	\$130.00
F	<a href="#">Daily Interest Charges</a>	\$230.00
F	<a href="#">Homeowner's Insurance Premium</a>	\$297.60
F	<a href="#">Homeowner's Insurance Premium</a>	\$900.00
H	<a href="#">Owner's Title Insurance (optional)</a>	\$842.80

**Editing Fee**

\* LE/CD Section:

\* Fee Identifier:

Fee description:

Service Provider Type:

Pay To:

Service Provider:

\* Vendor Relationship:

Finance Charge:

Total Amount:  POC Amount:

**Total Borrower Amount:**  POC Amount:

Total Seller Amount:  POC Amount:

**Error/Submission Stop**

**17. Fees cannot be marked as Paid by Seller. Please update fee to show as 'Borrower Amount' in order for the Loan Estimate to generate accurately**

**Required Data Fields Missing** ✕

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	Number of Units is a required field.		<a href="#">Short Application</a>
Error	Fees cannot be marked as Paid by Seller. Please update fee to show as 'Borrower Amount' in order for the Loan Estimate to generate accurately.		<a href="#">Fees &amp; Closing Cost</a>

[Correct Loan Details](#)

**Fix**

- Go to **Loan Processing** → **Fees & Closing Costs**
- Review **Seller Amount** column
- Click hyperlink in **Description** to edit the fee
- Move **Total Seller Amount** to **Total Borrower Amount** (Do not use POC)
- Click **Save**

**Fees and Closing Costs**

Credit for Rate Chosen:

**Fees and Closing Cost** | Service Providers

SECTION	DESCRIPTION	SERVICE PROVIDER	PAID TO	TOTAL AMOUNT	BORROWER AMO...	SELLER AMOUNT	FINANCE CHARGE...
A	<a href="#">Underwriting Fees**</a>					\$0.00	\$1,025.00
B	<a href="#">Flood Certification Fee</a>	Service				\$0.00	\$6.25
B	<a href="#">Tax Service Fee</a>	Coreloc				\$0.00	\$70.00
C	<a href="#">Closing Coordination Fee</a>	Kennet				\$0.00	\$375.00
C	<a href="#">Closing Protection Letter</a>	Kennet				\$0.00	\$50.00
C	<a href="#">Closing Protection Letter - Borrower</a>	Kennet				\$0.00	\$53.00
C	<a href="#">E-Docs/E-Record/RecSvc Fee</a>	Kennet				\$0.00	\$65.00
C	<a href="#">Title Cert/Opinion Fee</a>	Kennet				\$0.00	\$0.00
E	<a href="#">Deed State Tax/Stamp</a>					\$800.00	\$0.00
E	<a href="#">GA Residential Mortgage Fee</a>					\$0.00	\$0.00
E	<a href="#">Mortgage Intangible Tax</a>					\$0.00	\$0.00
F	<a href="#">Daily Interest Charges</a>					\$0.00	\$762.72
F	<a href="#">Homeowner's Insurance Premium</a>					\$0.00	\$0.00

**Editing Fee** ✕

\* LE/CD Section:

\* Fee Identifier:

Fee description:

Service Provider Type:

Pay To:

Service Provider:

\* Vendor Relationship:

Finance Charge:

Total Amount:  POC Amount:

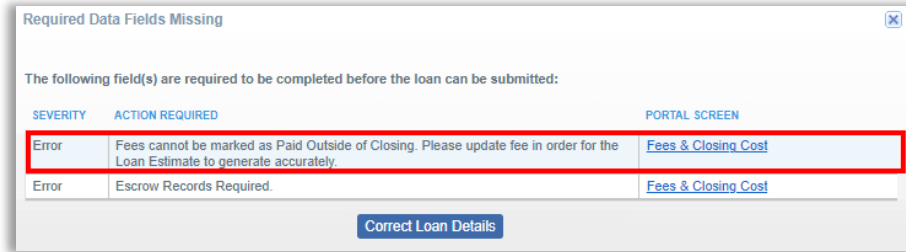
**Total Borrower Amount:**  **POC Amount:**

**Total Seller Amount:**  **POC Amount:**

[Cancel](#) [Save](#)

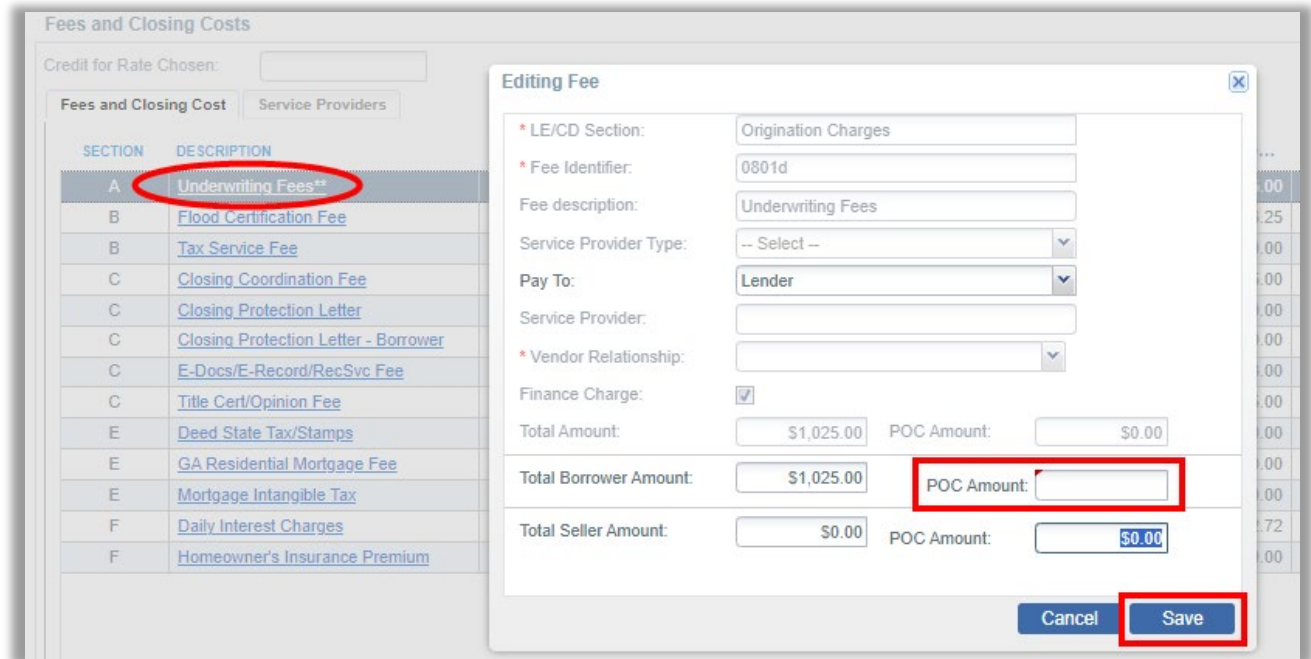
**Error/Submission Stop**

**18. Fees cannot be marked as Paid Outside of Closing. Please update fee in order for the Loan Estimate to generate accurately.**



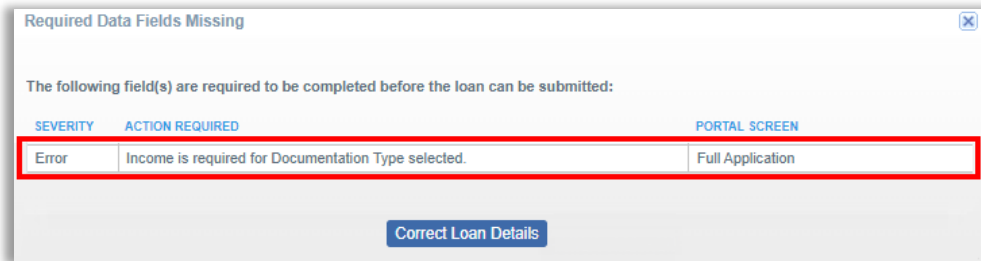
**Fix**

- Go to **Loan Processing**→**Fees & Closing Costs**
- Review **Description** column for fee(s) with **\*\***
- Click hyperlink in **Description** to edit the fee
- Remove value in **POC Amount**
- Click **Save**



**Error/Submission Stop**

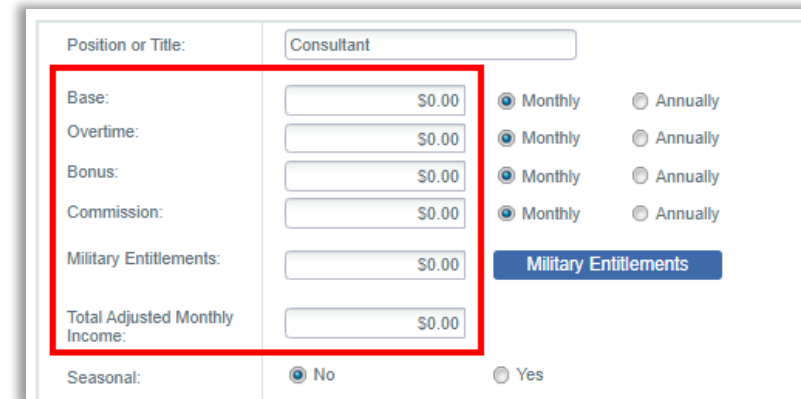
**19. Income is required for Documentation Type selected**



**Fix**

When Documentation Type is Full Doc with Area Median Income, Total Monthly Income cannot be \$0.00.

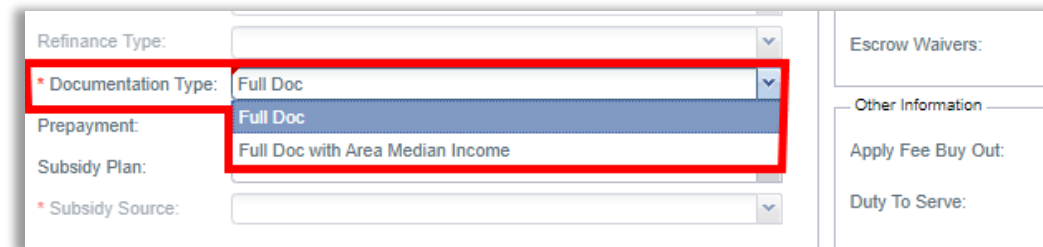
- Go to **Full Application**→**Employment/Income** screen
- Enter the applicable Income



**- OR -**

If FTHB not applicable:

- Go to **Loan Summary**→**Short Application**
- Update the **Documentation Type:** to **Full Doc**





**Error/Submission Stop**

**20. Income is required for Loan Program selected.**

Required Data Fields Missing

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	Income is required for Loan Program selected.		<a href="#">Full Application</a>
Error	Escrow Records Required.		<a href="#">Fees &amp; Closing Cost</a>

[Correct Loan Details](#)

**Fix**

- Go to **Full Application**→**Employment/Income** screen
- Enter the applicable **Income**

Position or Title:

Base:   Monthly  Annually

Overtime:   Monthly  Annually

Bonus:   Monthly  Annually

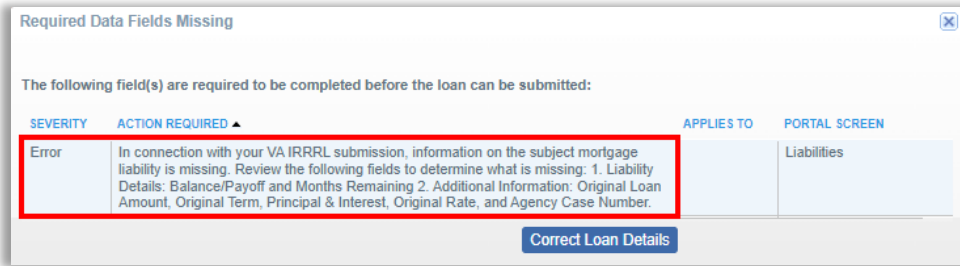
Commission:   Monthly  Annually

Military Entitlements:  [Military Entitlements](#)

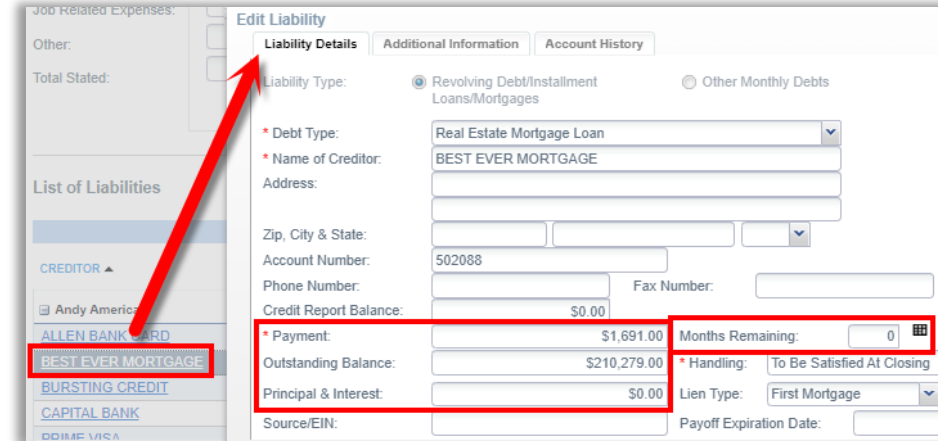
Total Adjusted Monthly Income:

Seasonal:  No  Yes

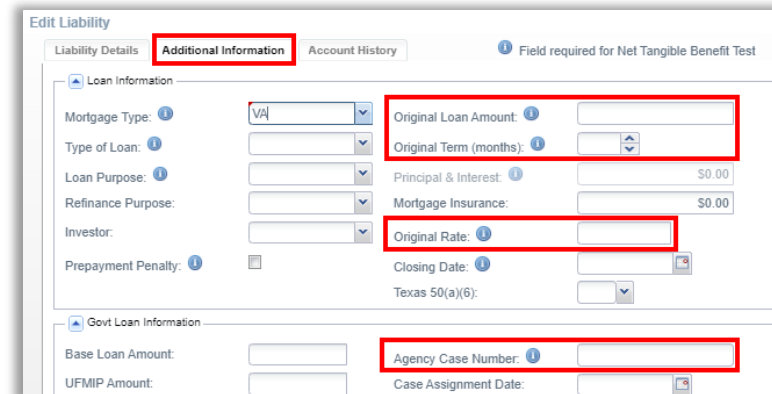
## 21. In connection with your VA IRRRL submission



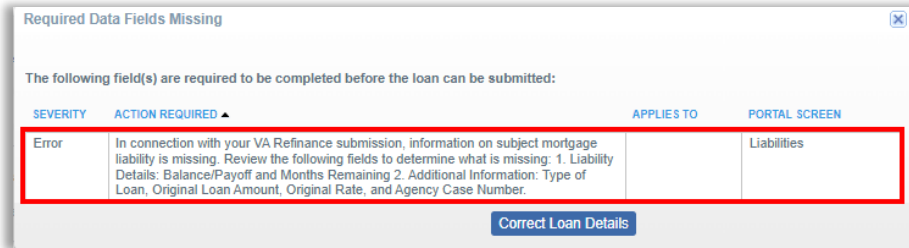
- Go to **Full Application**→**Liabilities** screen
- Click the **Creditor** [hyperlink](#) for the applicable mortgage
- Enter or update:
  - **Payment**
  - **Outstanding Balance**
  - **Principal & Interest**
  - **Months Remaining**



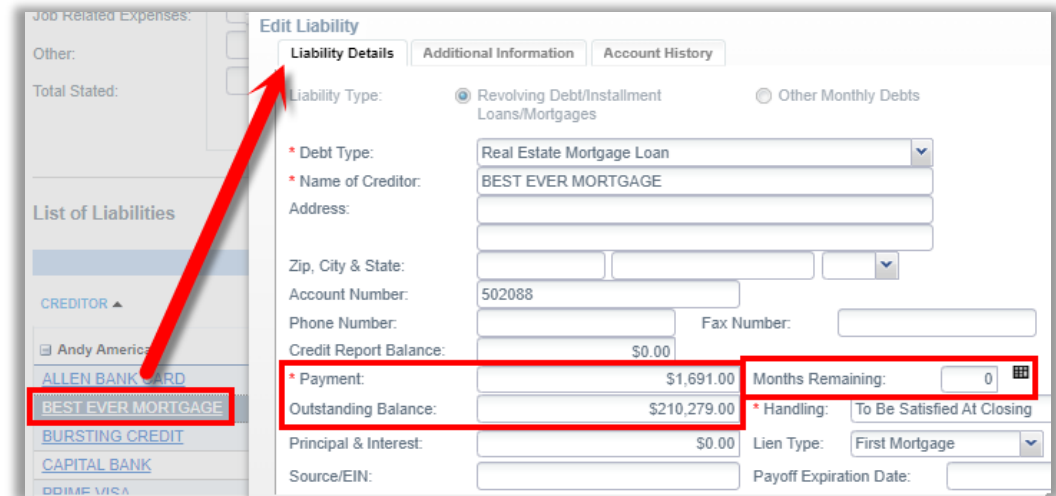
- Click the **Additional Information** tab and enter or update:
  - **Original Loan Amount**
  - **Original Term (months)**
  - **Original Rate**
  - **Agency Case Number**



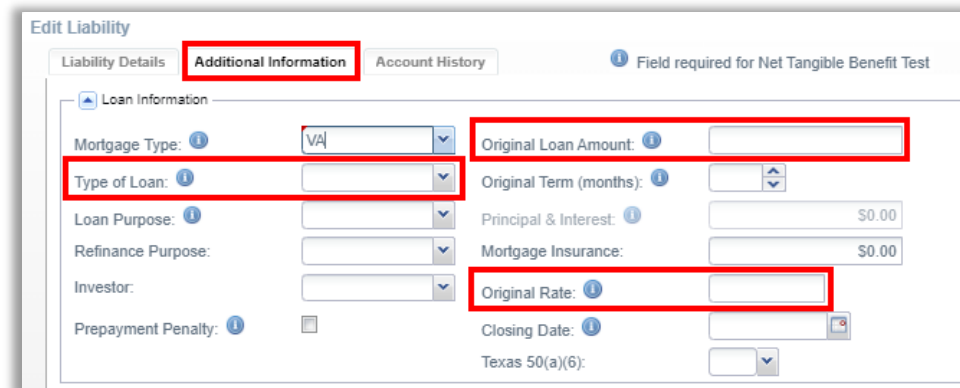
**22. In connection with your VA Refinance submission**



- Go to **Full Application**→**Liabilities** screen
- Click the **Creditor** [hyperlink](#) for the applicable mortgage
- Enter or update:
  - **Payment**
  - **Outstanding Balance**
  - **Months Remaining**

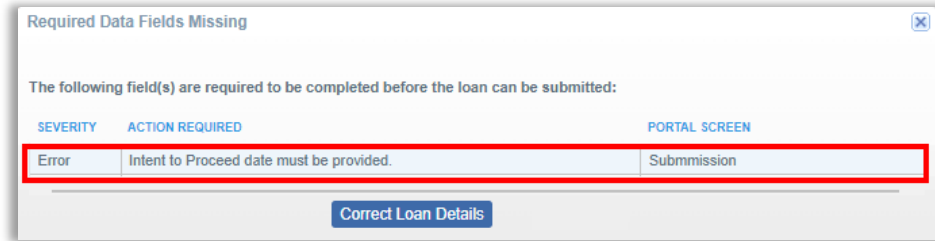
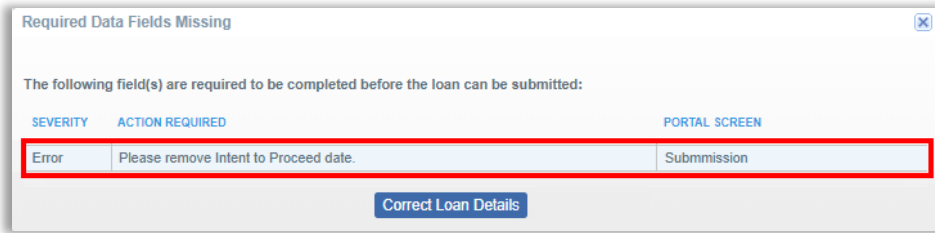


- Click the **Additional Information** tab and enter or update:
  - **Type of Loan**
  - **Original Loan Amount**
  - **Original Rate**



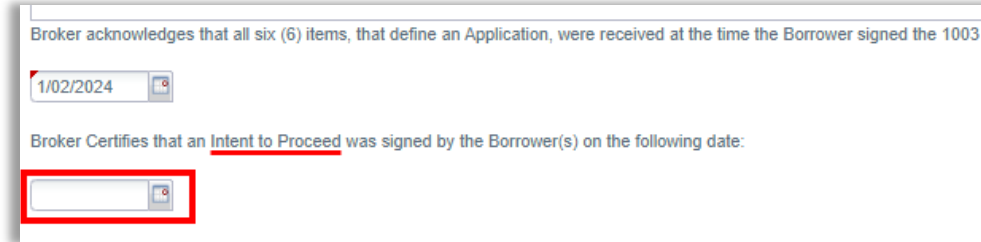
**Error/Submission Stop**

**23. Intent to Proceed**

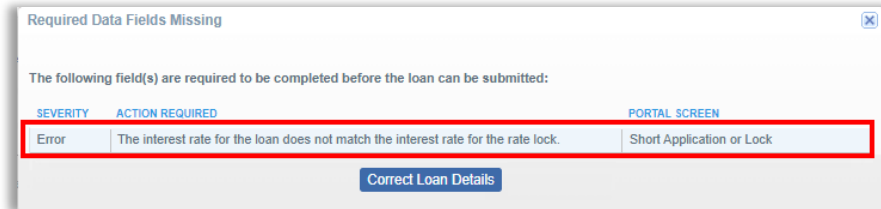


**Fix**

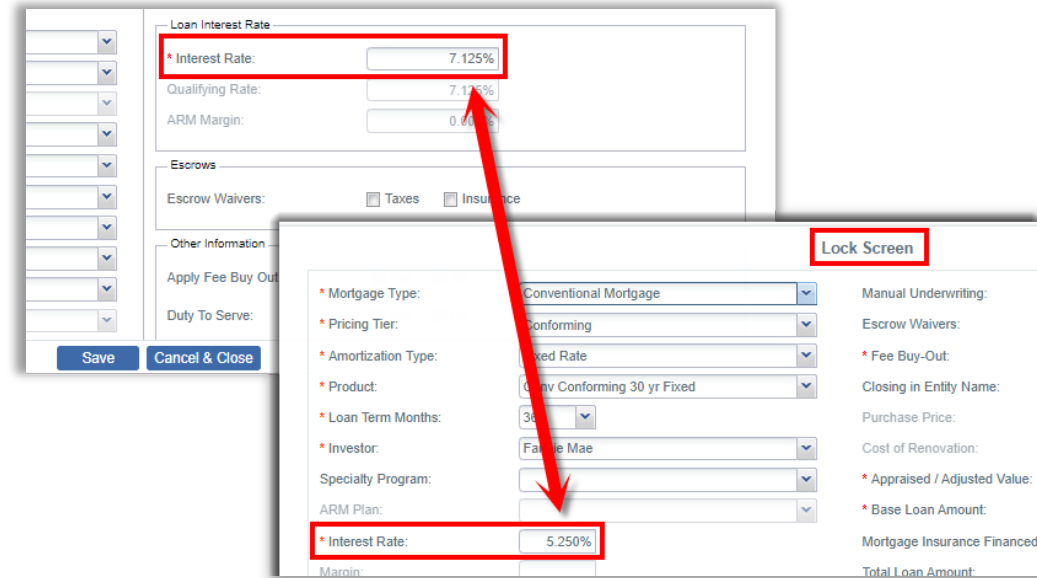
- Go to **Loan Submission**→**Loan Submission**
- To **Generate Initial Disclosures** – Intent to Proceed Date must be blank
- To **Submit to Setup** – Enter Intent to Proceed Date



**24. Interest Rate for the loan does not match the interest rate for the lock**

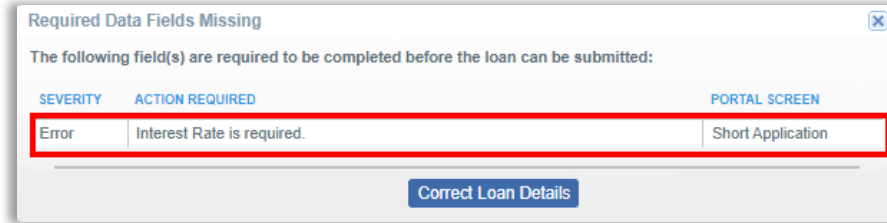


Ensure the interest rate on the **Loan Summary**→**Short Application** screen and the interest rate on the **Loan Processing**→**Lock Management** screen are the same.



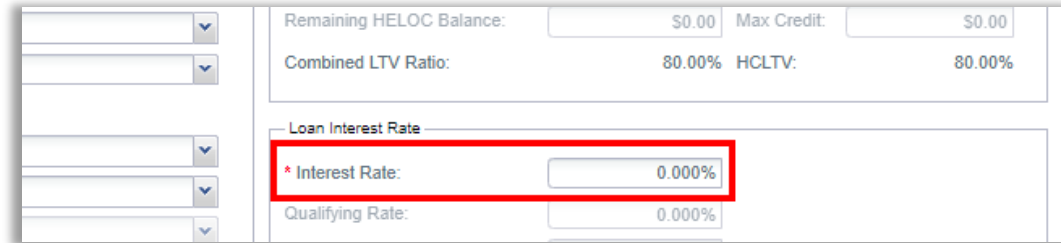
**Error/Submission Stop**

**25. Interest Rate is Required**



**Fix**

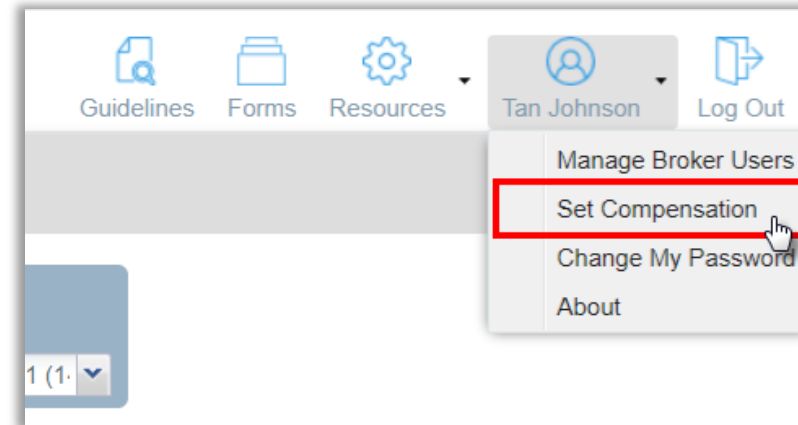
- Go to **Loan Summary**→**Short Application**
- Scroll down and enter the **Interest Rate**



**26. Lender Paid Compensation is currently reflecting 0%**

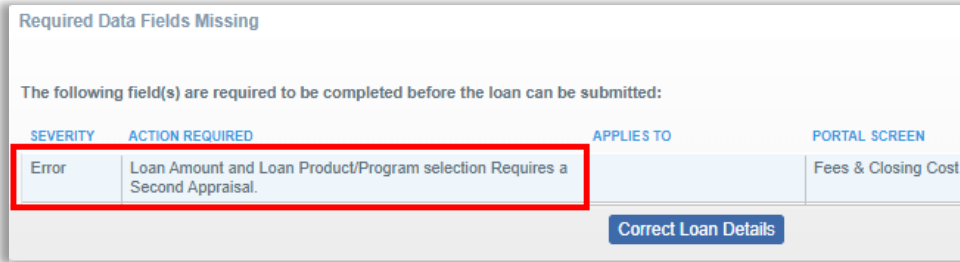


The Broker's **Wholesale Portal Administrator** must set compensation via the Set Compensation link. [Click here](#) for instructions.



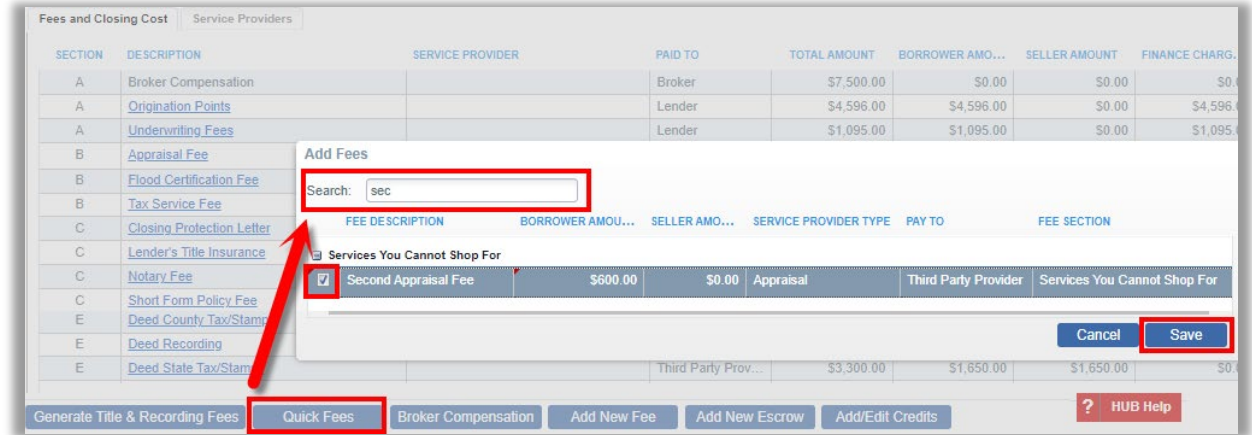
**Error/Submission Stop**

**27. Loan Amount and Loan Product/Program requires a Second Appraisal**

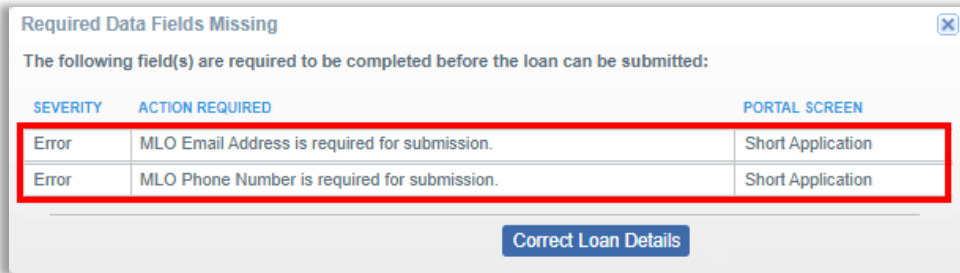


**Fix**

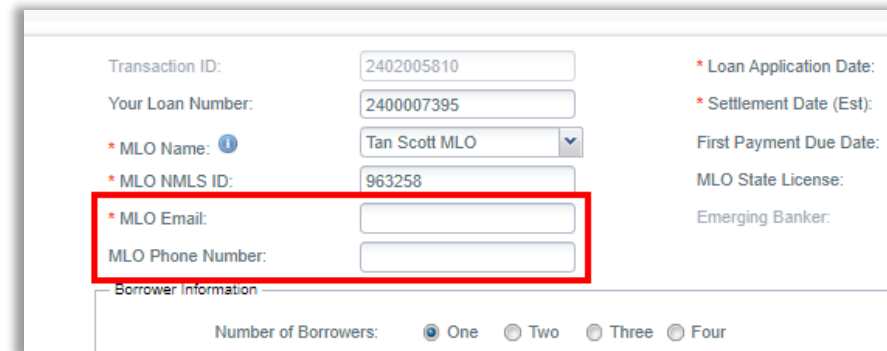
- Go to **Loan Processing**→**Fees & Closing Costs**
- Click the **Quick Fees** button
- Use the **Search** to locate the Second Appraisal Fee
- Place a checkmark to select the Second Appraisal Fee
- Enter **Fee Amount** in Borrower or Seller Column
- Click **Save**



**28. MLO Email/Phone is required for submission**

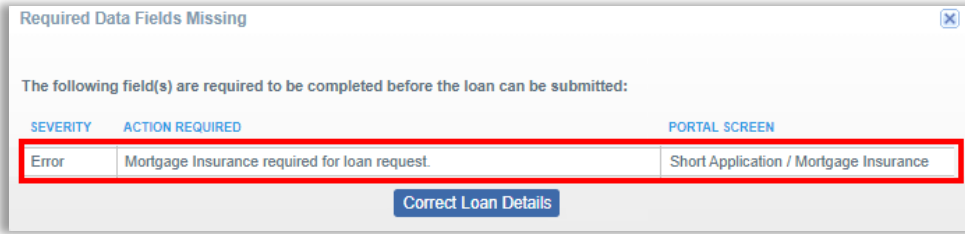


- Go to **Loan Summary**→**Short Application**
- Enter **MLO Email/MLO Phone Number**



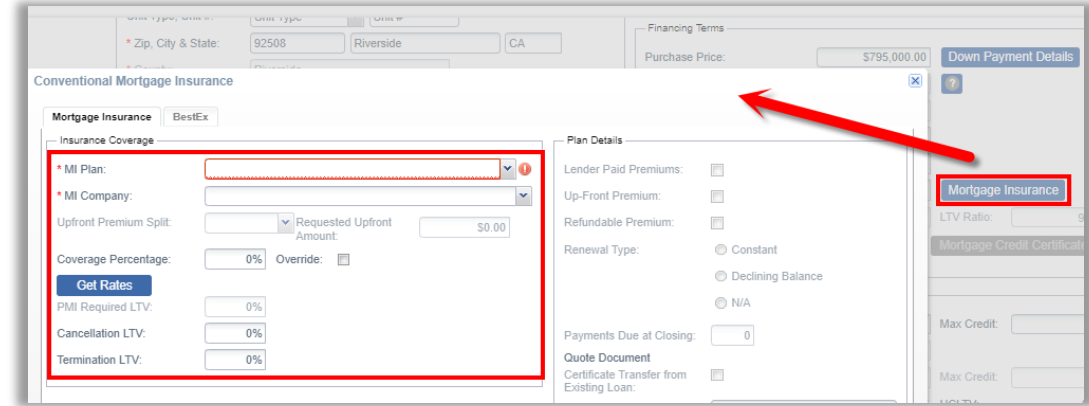
**Error/Submission Stop**

**29. Mortgage Insurance required**

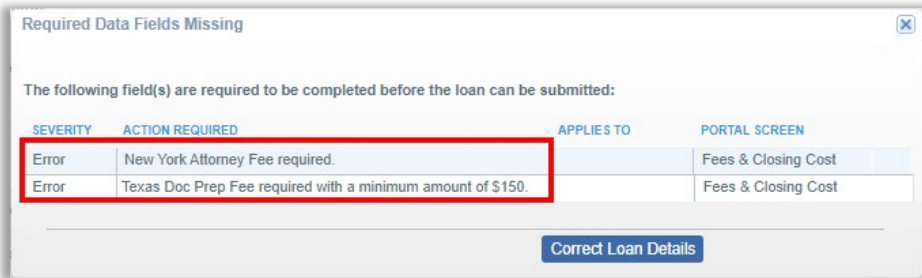


**Fix**

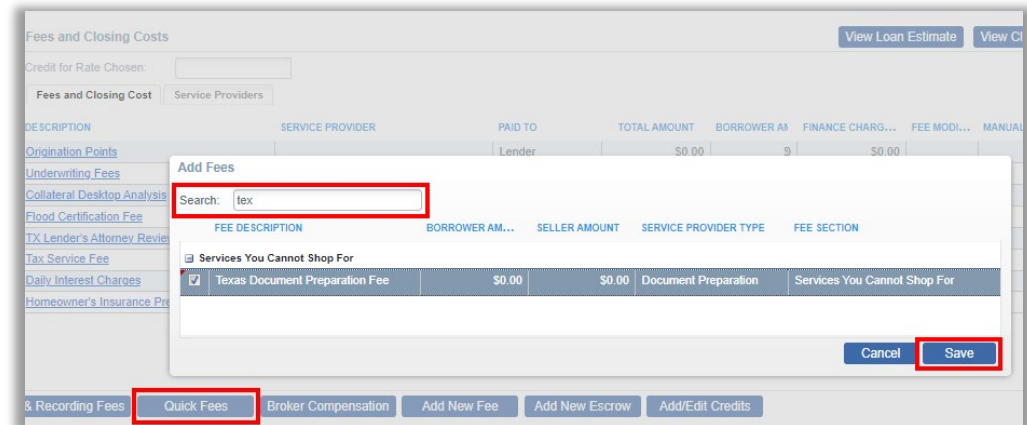
- Go to **Loan Summary**→**Short Application** screen
- Click the **Mortgage Insurance** button
- Select the **MI Plan** and **MI Company**
- Click the **Get Rates** button



**30. New York Attorney/Texas Doc Prep Fee required**

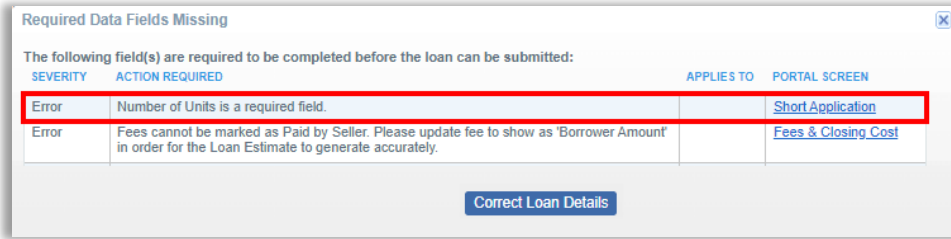


- Go to **Loan Processing**→**Fees & Closing Costs**
- Click the **Quick Fees** button
- Use the **Search** to locate the missing fee
- Place a checkmark to select the applicable fee
- Enter **Fee Amount** in Borrower or Seller Column
- Click **Save**



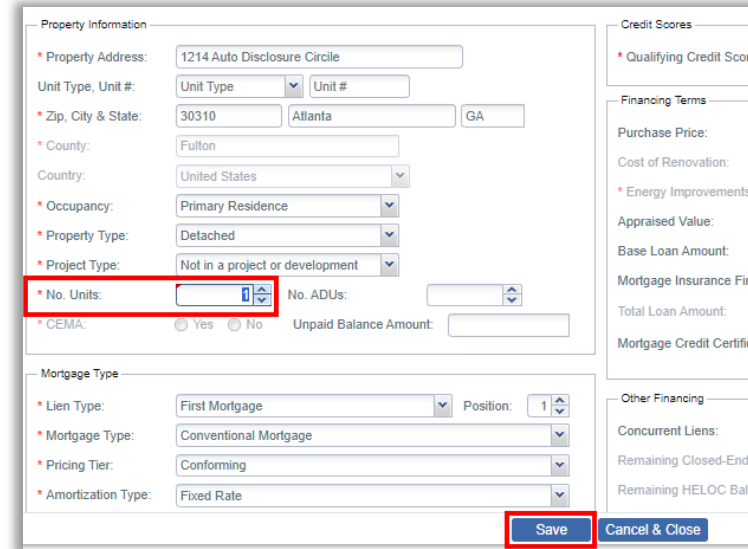
**Error/Submission Stop**

**31. Number of Units is a required field**

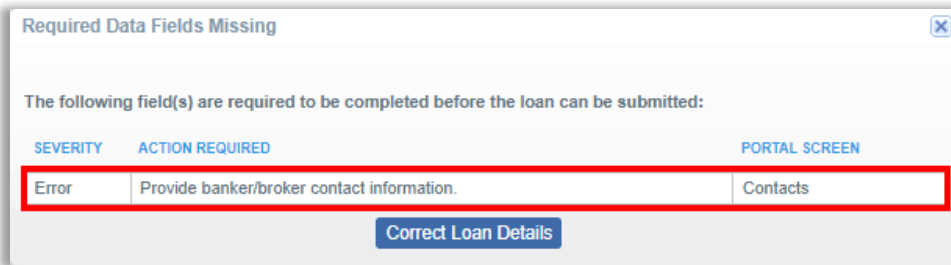


**Fix**

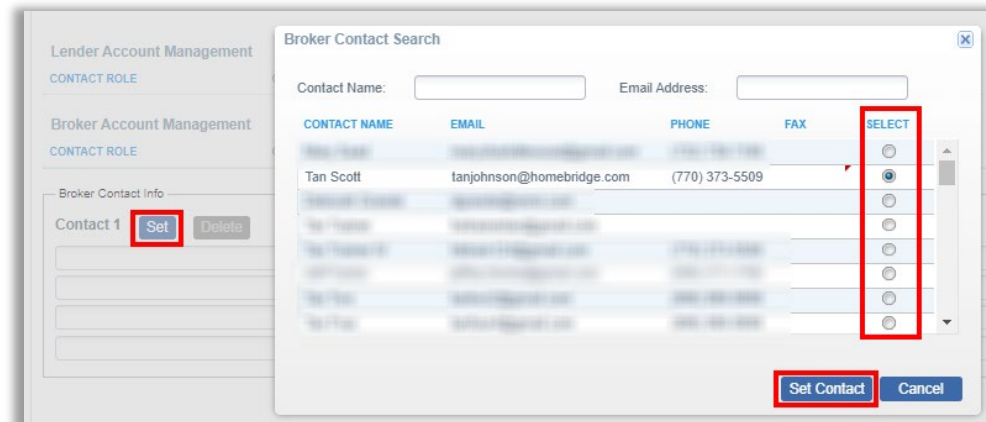
- Go to **Loan Summary**→**Short Application**
- Update **No. Units** as applicable
- Click **Save**



**32. Provide banker/broker contact information**



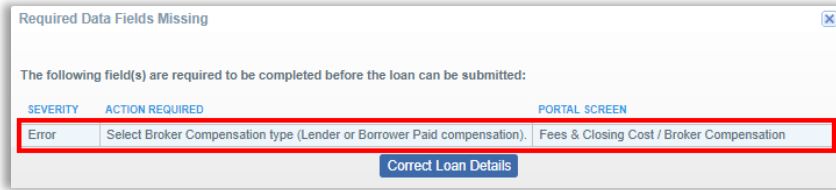
- Go to **Loan Summary**→**Contacts**
- Click the **Set** button
- Select the Broker Contact from the list
- Click **Set Contact**





**Error/Submission Stop**

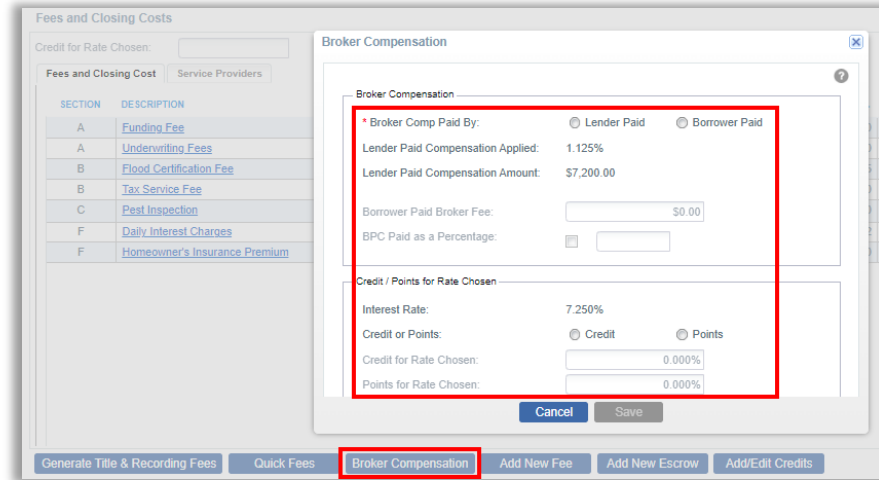
**33. Select Broker Compensation type**



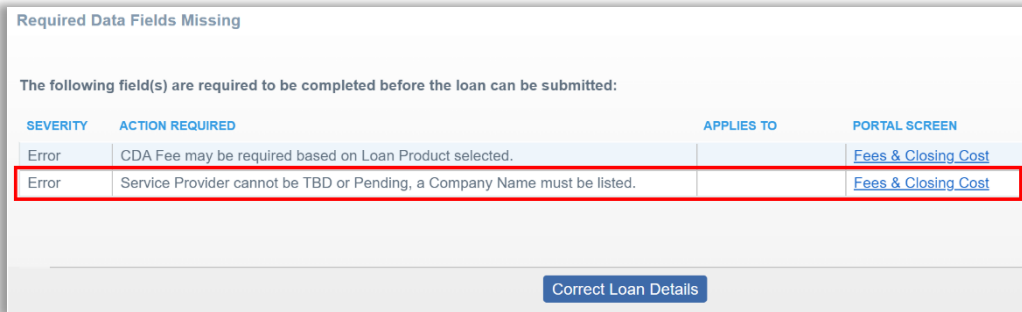
**Fix**

For submitting Unlocked Loans:

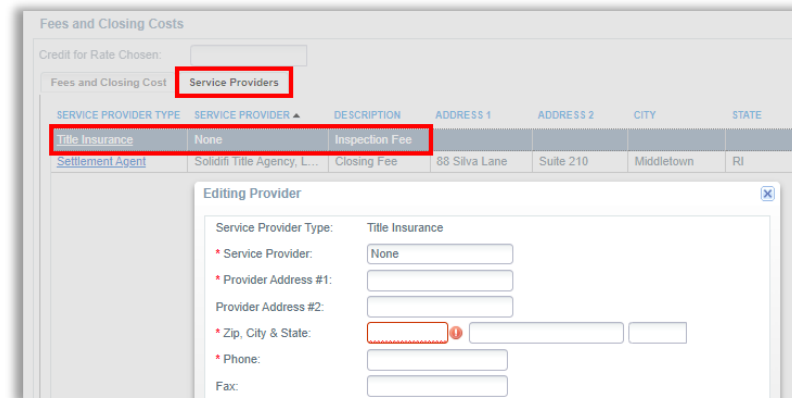
- Go to **Loan Processing**→**Fees & Closing Costs**
- Click **Broker Compensation**
- Select **Compensation Type**
- Enter **Credit** or **Points for Rate Chosen** and **Save**



**34. Service Provider cannot be TBD or Pending, a Company Name must be listed**

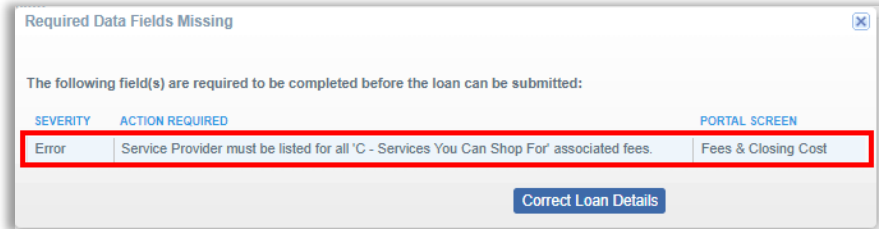


- Go to **Loan Processing**→**Fees & Closing Costs**
- Click the **Service Providers** tab
- Click the **Service Provider Type** [hyperlink](#)
- Enter required information and **Save**



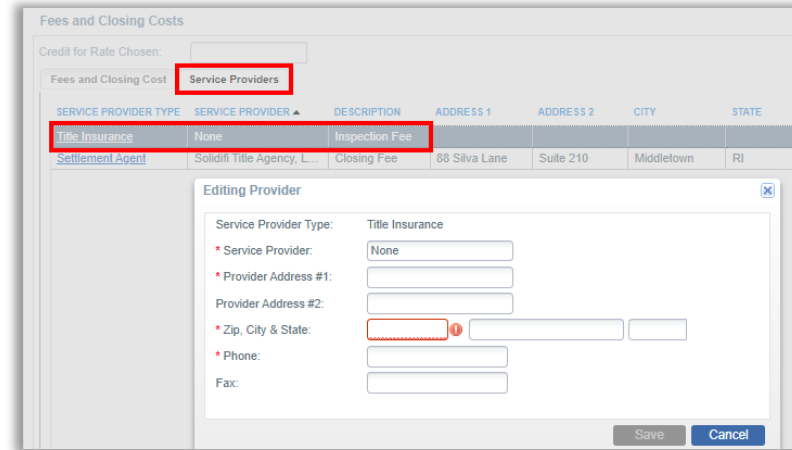
**Error/Submission Stop**

**35. Service Provider must be listed for all Section C – Services You Can Shop For**

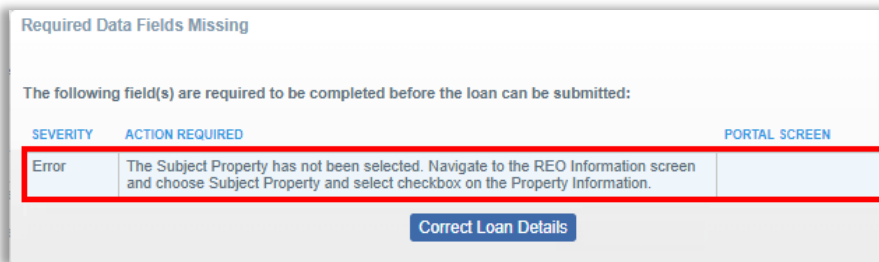


**Fix**

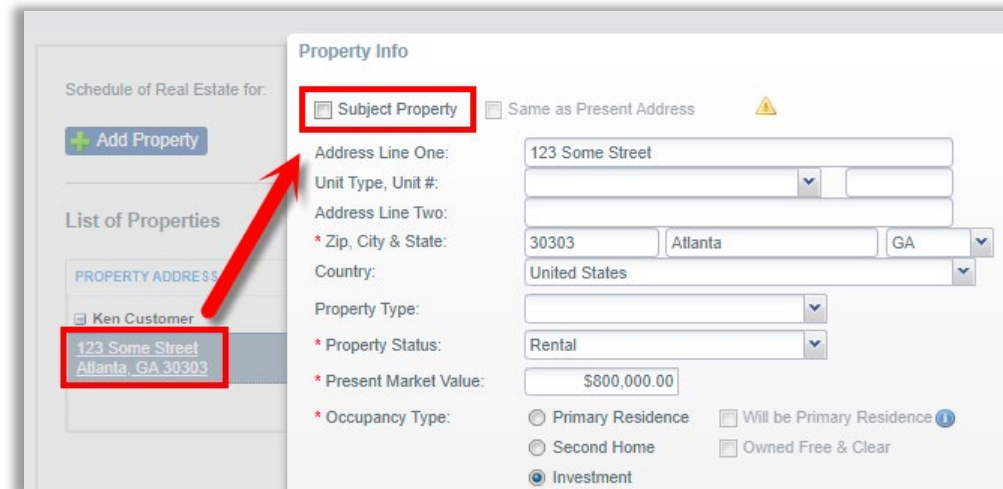
- Go to **Loan Processing**→**Fees & Closing Costs**
- Click the **Service Providers** tab
- Click the **Service Provider Type** [hyperlink](#)
- Enter required information and **Save**



**36. Subject Property has not been selected**

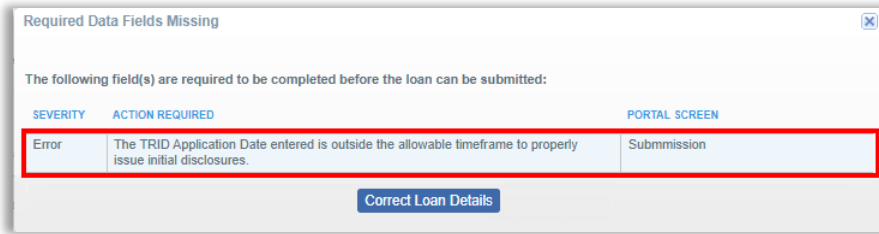


- Go to **Full Application**→**REO Info** screen
- Click the **Property Address** [hyperlink](#)
- Select **Subject Property** on the Property Info pop-up



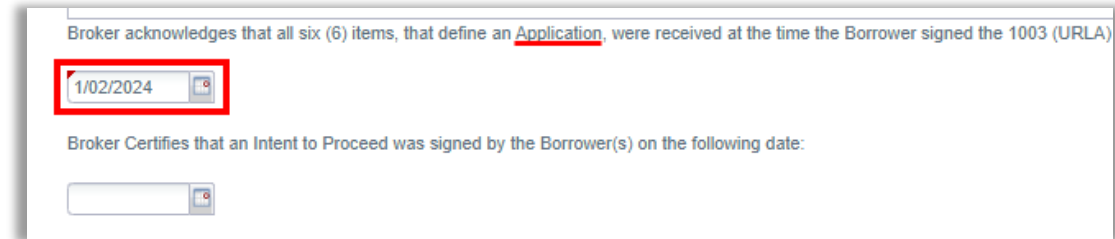
**Error/Submission Stop**

**37. TRID Application Date entered is outside the available timeframe**

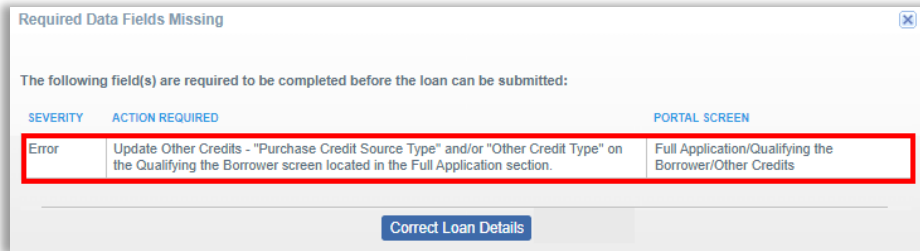


**Fix**

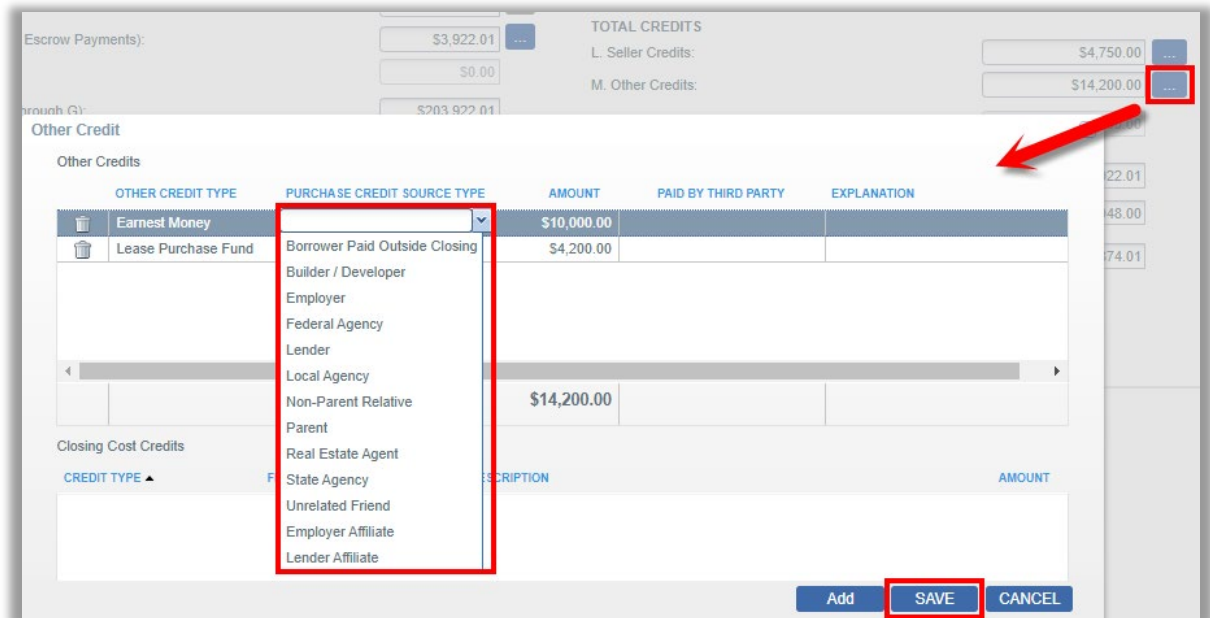
- Go to **Loan Submission**→**Loan Submission**
- Update the **Application Date**
  - For Generating Initial Disclosures - the **Application Date** cannot be greater than one day prior to the Submission Date



**38. Update Other Credits - Purchase Credit Source Type and/or Other Credit Type**



- Go to **Full Application**→**Qualifying the Borrower**
- Click the **Other Credits** button
  - **Note:** you may need to zoom out to 90% to see the button
- Select **Purchase Credit Source Type** from the dropdown for each credit
- Click **Save**



**Error/Submission Stop**

**39. You have selected a Prepayment Penalty in NJ, this requires you to close in the name of a Limited Liability Company**

Required Data Fields Missing

The following field(s) are required to be completed before the loan can be submitted:

SEVERITY	ACTION REQUIRED	APPLIES TO	PORTAL SCREEN
Error	The Closing in Entity Name selection for the loan does not match the Closing in Entity Name selection for the rate lock.		<a href="#">Short Application or Lock</a>
Error	You have selected a Prepayment Penalty in NJ, this requires you to close in the name of a Limited Liability Company.		<a href="#">Short Application</a>

[Correct Loan Details](#)

**Fix**

- Go to **Loan Summary**→**Short Application**
- Update the **Closing in Entity Name** to **Limited Liability Corporation** when a Prepayment Penalty is selected in NJ

Mortgage Type

- \* Lien Type: First Mortgage Position: 1
- \* Mortgage Type: Conventional Mortgage
- \* Pricing Tier: Non QM
- \* Amortization Type: Fixed Rate
- \* Product: Access 30 yr Fixed
- \* Documentation Type: Full Doc
- Prepayment: 3 Year Prepayment
- Subsidy Plan:
- \* Subsidy Source:
- Closing in Entity Name: Limited Liability Corporation

Other Financing

- Concurrent Liens: \$0.00
- Remaining Closed-End Liens: \$0.00
- Remaining HELOC Balance: \$0.00
- Combined LTV Ratio: 69.24%

Other Information

- Apply Fee Buy Out:  Yes  No
- Duty To Serve:  Yes  No

[Save](#) [Cancel & Close](#)